



Refund and Cancellation Policy

A full refund of tuition fees paid will be issued to students if ADI defaults for any of the following reasons: -

- a) The course is not provided in full to the student because of sanctions that may have been imposed on ADI by the Regulators
- b) The course is no longer provided by ADI and the train out time has elapsed through no fault of the student *[this does not include the student failing to submit work for assessment by the due dates set by their facilitator]*
- c) The course does not begin on the agreed commencement date and the participant for a valid reason, cannot commence at the new designated commencement date.

The refund will be issued within 28 days of the student applying for a refund.

Course Cancellation Requirement:

- Outside 7 Business days – No charge to client
- Inside 7 Business days – 50% of the total course investment to be charged to the client/learner.
- Inside 3 Business days – 100% of the total course investment to be charged to the client/learner
- Should any travel have been booked, any fee that ADI occurs for cancellation is to be charged on to the Client/learner.

Refund Entitlements:

- Outside 7 Business days – Refund to the client/learner
- Inside 7 Business days – 50% of the total course investment to be refunded to the client/learner.
- Inside 3 Business days – 0% of the total course investment to be refunded to the client/learner
- Should any travel have been booked, any fee that ADI occurs for cancellation will be charged on to the Client/learner.